

What we are doing to keep you safe....

ENHANCED CLEANING - We are carrying out additional cleaning of contact points throughout the venue. A checklist of contact points is completed when cleaning guest rooms.

HAND SANITISER - We have made hand sanitiser freely available in key locations.

SOCIAL DISTANCING - As part of our refurbishment of the hotel we have opened up more dining space to ensure that social distancing of 1m minimum can be achieved.

SCREENS - In areas where social distancing between staff and customers is not possible we have installed protective screens.

BREAKFAST - Our breakfast buffet has been replaced with a choice of a plated breakfast or breakfast bags to reduce the risk of transmission.

ROOM SERVICING - During a stay of 3 or less days, our housekeeping team will not enter your room unless requested. Towels and additional toiletries can be requested.

What we ask you to do....

LIFTS - We ask that only one household use the lift at anytime. There are sanitiser points on each floor for you to use before and after entering.

FACE COVERINGS - It is now a requirement to wear face coverings in communal areas of the hotel unless a medical reason prevents this.

SOCIAL DISTANCING - Please follow social distancing guidelines in all areas of the hotel, this is currently a distance of one metre plus.

PAYMENT - Please pay by contactless payment methods or card rather than cash.

SYMPTOMS - If you develop any of the following symptoms during your stay, please remain in your room and notify reception via telephone. These symptoms are; a high temperature, a new continuous cough or a loss or change to your sense of smell or taste.